

# DentaLab for QuickBooks Guide for Quarterly Releases

## Download and Install Instructions

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### Step 1 – Backup DentaLab for QuickBooks

Before downloading a DentaLab for QuickBooks update you should create a backup. Follow these steps to backup DQB.

1. Open DQB on the server computer.
2. If using the Standard Version
  - Go to Options -> Backup DentaLab
3. If using the Starter Version
  - Go to File -> Utilities -> Backup Database
4. Select your backup location using the Browse button and select if you want to include images/documents.
5. Click Start Backup and wait for its completion.

### Step 2 – Download the DentaLab for QuickBooks Update

In order to download a DQB update, you must have an up-to-date service agreement. Follow these steps to download a DQB update.

1. When ready to download, contact Mainstreet Systems for the update passcodes. We will provide you with the current username/password.
2. Go to the update link on our website in Support/Quarterly Releases. Here is the direct link:
  - <https://www.mainstreetsystems.net/quarterly-releases>
3. In the middle of the page click the red update link (DentaLab for QuickBooks X.XX Month Year)
4. Enter the username and password.

### Step 3 – Install the Update on the SERVER Computer

Make sure to update your SERVER computer first. This is the computer with the main installation of DentaLab for QuickBooks and QuickBooks.

Follow these steps to update the SERVER computer.

1. Close DQB and the Remote Connector on the SERVER computer. (The remote connector is shown as an orange/white icon running in the bottom right taskbar).
2. Right-click the Remote Connector and select 'Exit'.
3. Double click the downloaded DQB update. Click 'Next' twice, wait for the update to complete, and then select 'Finish'.
4. The SERVER computer is now updated.

Your DentaLab Support Team

Mainstreet Systems & Software Inc.

Intuit Developers Network

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Website: [www.mainstreetsystems.net](http://www.mainstreetsystems.net)

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### Step 4 – Install the Update on the CLIENT Computers

The CLIENT computers are all the other computers where DQB is installed.

Follow these steps to update each CLIENT computer.

1. Close DQB.
2. Double click the downloaded DQB update. Click 'Next' twice, wait for the update to complete, and then select 'Finish'.
3. The CLIENT is now updated.
4. Follow these steps on all other CLIENT computers in the same session. Note that it is important that the server and all client computers be at the same release level.

### Step 5 – Reload the Connector on the SERVER Computer

You can reload the connector in three ways, they are the following:

- Restart the Server Computer (remember to relaunch QB on the SERVER if you restart)
- Launch the Remote Connector from your Startup Folder
- Open the Mainstreet Program Files Folder

To reload the connector via the Program Files Folder, follow these steps.

1. Open Windows Explorer (Shortcut: WIN Key + E).
2. Go to the following location:
  - C:\Program Files (x86)\Mainstreet Systems\DentaLab for QuickBooks\RemoteConnector
3. Double click connector.exe
4. The connector is now loaded.

### Step 6 – Review the Release Document

Each release is accompanied by a document outlining the additions and enhancements.

We recommend that you take a few minutes to review these. You can review the release documents here: <https://www.mainstreetsystems.net/quarterly-releases>

If you run into any problems during the update please call or email DentaLab support.

Our support line is 215-256-4535 and our email is [support@mainstreet-systems.com](mailto:support@mainstreet-systems.com).

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